

# QUALITY POLICY

## Quality Matters

- M** Meeting and Exceeding Customer Expectations
- A** Adherence to the Highest Standards and Regulatory Requirements
- T** Total Employee Involvement
- T** The Commitment to Quality and Continuous Improvement
- E** Establish and Maintain an Effective Quality Management System
- R** Risk Identification and Mitigation
- S** Safe and Reliable Products and Services

*Know how quality matters at Hill-Rom and how it matters to you.*

**QualityMatters**

Everything we do,  
everywhere, every time.